

Smile You're on Camera

Catching a fraudster out can be hard to do, particularly for the innocent victim and, consequently, their insurer, But it seems help has arrived.....

Fraud by its very nature is based on the ability for someone to deceive for financial gain.

So says Ben Fletcher, director of the Insurance Fraud Bureau (IFB).

In the UK's insurance world, much of the fraud comes in the motor sector, with fraudulent whiplash injuries and cash for crash among the most common offences and often among the most difficult to prove.

Mr. Fletcher believes "In simple terms [for the motor sector]" that probably means the fraudster telling a lie about how an accident occurred the reason for it, the damage caused and or the people who were in the car.

Technology to the Rescue?

Technology already has made a huge difference, making it much easier for Insurers to track back through an incident and spot the anomalies.

One of the latest aids for the sector is proving to be the dashcam. As Mr. Fletcher says "A dashcam is one of the ways that we can obtain strong evidence, which may help reveal the lies that the fraudster is trying to tell and therefore help us to stop them."

His words are echoed by Russell Scanlan operations director, Andrew Jenkins, who reports dashcam are steadily becoming popular way to protect vehicles from theft or damage and how footage from them is increasingly being used to help make a stronger insurance claim after an accident and to settle potential disputes